

# Product Warranty

Shanghai Bomei Industrial Corporation Ltd warrants that the **CAROLINA [V2.0]** supplied against wear out is **12 years** under correct and proper transport, store, install and maintain method

**Conditions:**

1. It must be specified according to Globalflor recommendations.
2. Warranty is for products treated with polyurethane reinforcement.
3. The original flooring material must be installed and maintained according to Globalflor flooring installation and maintenance instructions.
4. A Globalflor flooring representative must be given the opportunity to inspect or arrange inspection of the installation prior to any action being taken.
5. Warranty is valid for the original owner of the building and is non-transferable

**Globalflor flooring products are warranted against manufacturing defects subject to the following conditions:**

1. Product that has obvious manufacturing defects should not be installed and a Globalflor flooring representative should be notified immediately if any obvious manufacturing defect is found.
2. A Globalflor flooring representative must be given the opportunity to inspect the installation prior to any action being taken.
3. Globalflor flooring warranty covers the cost of material only and does not cover costs associated with poor installation or inadequate maintenance.
4. Globalflor flooring will supply replacement material for the affected area color matched from the current range as close as possible to the original design.

**The warranty is invalidated if the following occur:**

1. Damage caused by excessive surface moisture, flooding or hydrostatic pressure and other moisture related problems that may be present in the substrate.
2. Scratching, cuts, gouges, staining, scuffs, burns, indentations, gloss reduction, reduction of the emboss and abuse of the flooring. Lack of appropriate protectors on furniture bases, table and chair legs or other items of furniture.
3. Loss of adhesive bond due to high alkalinity in the sub-floor or contamination of the substrate as detailed in Globalflor flooring installation instructions.